

FOR WEBSITE – Business Process Consultant

Business Process Consultant – Centrally based (North London-Midlands)

Circa £40,000 (depending on experience) plus car allowance

As part of the consulting team, reporting to the Senior Consultant, you will be responsible for delivering professional, high quality business process consultancy to our clients across the breadth and depth of their operational processes. After gaining a full insight of their processes, you will map their requirements using process modelling software, following which you will design and build personalised Dialogs and Workflows in Microsoft Dynamics CRM to automate the relevant elements of the process. You will need excellent communication skills, experience of process mapping (preferably in a Financial Services capacity) and a genuine passion for technology and CRM. A high level of drive and commitment will be essential.

This is an outward facing role which will challenge your technical, presentation and communication skills.

Required Skills and Experience

- Previous operational or advisory experience in the financial services industry
- Demonstrable experience in requirements capture and process modelling skills
- Experience of running meetings and workshops with key stakeholders
- Knowledge of Dynamics CRM or of developing processes on an alternative platform
- Excellent communication skills essential
- Excellent relationship skills essential
- Excellent organisational skills essential
- Excellent computer skills and knowledge of Microsoft Office suite

Beneficial Skills and Experience

- Ability to work independently as well as part of a team
- Experience with Microsoft Dynamics 2011
- Experience with Exchange Online (Office 365)
- Experience of working with an Agile methodology would be advantageous
- Experience of working on multiple projects at the same time
- Full, clean driving licence
- Willing to work anywhere in the UK and to stay away from home when required

This is not an exhaustive list and you are required to be flexible in your approach to carrying out your duties that may change from time to time to reflect changes in the Company's circumstances. The Company therefore reserves the right to vary the job description in consultation with you.

Email us: recruitment@time4advice.co.uk